

Thank You For Your Patience and Support As We Reopen

Although (Salon Name) has been given the clearance to begin reopening, we are proceeding with caution. There are many sanitation requirements and protocols that must be in place to ensure the safety of both our staff and clients.

In order to be in compliance with the (State) Health Authority's guidance for opening, we have had to acquire necessary items and adopt many new protocols. We will be touching base with clients over the next few days to schedule appointments.

If you are currently scheduled, we will call to confirm that you will be seen for your appointment or let you know if we need to make changes.

A FEW THINGS TO KNOW:

- Things will be different
- Coming in sick is not an option
- Rescheduling clients will take some time
- We will not be able to operate at full capacity and this means possible schedule changes
- Your car, outside on the street, Cafe is the new waiting room - please arrive on time and we will call or text when your stylist is available
- You will be required to wear a mask at all times /if you show up without a mask we will have a disposable one available for a cost of \$?? that must be put on before entering
- You will be required to answer COVID related questions
- You will have your temperature taken upon entering the salon
- You will be required to sanitize or wash your hands upon entering the building
- For the first few weeks, we may not be blow drying hair
- For the first few weeks, we may not shampoo haircut clients and ask that you arrive with clean, dry hair
- We will not be offering beverages
- The retail shelves will be closed to clients, however staff members will be happy to get products for you to purchase
- Only clients receiving services will be allowed in the building / one client per stylist
- Temporarily, we will not be able to service clients under 12 years of age
- We ask that you have a credit card on file for ease of checkout
- A temporary sanitation fee of \$? will be added to each visit to offset the additional materials to keep everyone safe
- There will be a strict no show/no call fee of ?% of the service

We know this may seem a lot, but please be patient and bear with us as we all navigate this new (for now) normal.

We are looking forward to seeing you all. Visit our website, follow us on instagram & facebook for updated information